## Sankalp Share Brokers Private Limited.

## Step by step procedures for Filing a Complaint on our designated

email ID: investors@sankalpcares.com, Sankalp.dp@sankalpcares.com

- 1. If you have any complaint please email the same from your registered e-mail Id with us to our exclusive e-mail Id: <a href="mailto:investors@sankalpcares.com">investors@sankalpcares.com</a>, <a href="mailto:Sankalpcares.com">Sankalpcares.com</a>,
- 2. Alternatively, you can also visit our office and lodge your complain physically.
- 3. Your complaint would be looked into by the Compliance Officer and his team and the status of the same would be communicated to you on your Registered e-mail ID within 15 working days.
- 4. In the meantime, you can also contact the Compliance officer on the contact details given on the Company's website to know the status of the same.
- 5. In the absence of any response / complaint not being addressed to your satisfaction within 15 working Days, you may lodge a complaint with any of the Authorities like NSE/BSE/CDSL/SEBI. Details of the same are given on the "Contact Us" under Escalation Matrix Tab on our website.